

FREQUENTLY ASKED QUESTIONS

To protect the artwork and ensure an exceptional visitor experience, the Taft is using a timed ticketing system for admission and program registration during *Bijoux Parisiens: French Jewelry from the Petit Palais, Paris*.

Do I need a timed ticket to see the *Bijoux Parisiens* exhibition?

During *Bijoux Parisiens*, on view through May 14, admission to the exhibition and permanent collection in the historic house will be timed tickets sold in advance. We strongly suggest you purchase your tickets online, in advance of your visit. Tickets for *Bijoux Parisiens* are now available at www.taftmuseum.org or by calling **877-547-0342**.

Do I need to secure a timed ticket to see *Bijoux Parisiens* if I am attending a program?

Most programs do not include admission to the Museum or the special exhibition. Each program description details the approximate running time of the program, and if you should choose to see the exhibition, the ideal times when you should reserve your ticket. Timed tickets are available at www.taftmuseum.org.

Can I use guest passes?

Guest passes will cover the cost of admission to the permanent collection in the historic house, but they do not cover the additional fee for the special exhibition or programs. Guest passes must be booked by a member, and the member must be present with the guest to use the pass. To access your member ID call **877-547-0342**.

How do I book a group tour within the new timed ticketing system?

Groups must have a minimum of 12 guests and a maximum of 20 guests. All reservations must be made and prepaid in advance. Four weeks advance notice is required for this popular exhibition.

To request a group tour, please call (513) 684-4516 or email mgooch@taftmuseum.org.

***Bijoux Parisiens*:** The adult group tour price for 12 people or more is \$14 per person self guided and \$16 Docent-led tours. Group tours are offered Tuesday–Friday 11 a.m.–3 p.m. Docent-led tours are offered for this exhibition.

May I purchase just a ticket to the permanent collection in the historic house during *Bijoux Parisiens*?

No, admission tickets include access to both the *Bijoux Parisiens* exhibition and the historic house. On Sundays, the historic house is free and the special exhibition is \$5 online and \$6 on-site.

Can I take photographs in the exhibition?

Photographs cannot be taken in *Bijoux Parisiens*. However, artwork in our permanent collection in the historic house may be photographed.

For immediate assistance purchasing tickets online using ShowClix, please contact Customer Care at **877-547-0342**.

taft

MUSEUM OF ART

www.taftmuseum.org